



BMG Crisis Management Plan (supporting a Guide)

After dealing with the immediate priorities of the incident (i.e. emergency care, mountain rescue, contact with relevant local public authorities such as police etc.), this is the procedure to be followed in the event of a serious accident/incident or fatality involving a BMG member (when guiding).

This is in addition to, and not a substitute for, or alternative to, the Accident Procedure, which states under 2.2 of the Accident Procedure: ***'With serious and fatal accidents, the Guide must contact the BMG Office by phone, email or fax. If the Office is closed, the Guide must make immediate contact with the President, Chair of PSC or other member of the Management Committee'***.

1. The President, Chair of PSC or another nominated member of the Management Committee will immediately:
 - a. Confirm that actions are in process to inform the bereaved (i.e. via the police or relevant consular services).
 - b. Inform the other Directors and/or Chair of PSC
 - c. Inform the BMG TRiM coordinator (currently John Cousins) who will appoint a TRiM practitioner(s) to make contact with the Guide(s) and arrange to conduct an interview with them (face to face or by Skype).
 - d. Contact an available member to act as the local Support Guide who should not be the TRiM trained Guide identified in 1.c.
 - e. Make contact with the bereaved, explain the process that the BMG is now following and be available to answer their questions.
 - f. Be available to respond to any media questions should these arise.
2. The TRiM practitioner will arrange to
 - a. conduct two interviews, 72 hours and thirty days after the incident and report back to the TRiM coordinator (Guides are at liberty to decline this offer)
 - b. Send a copy of the TRiM handbook to the Guide
3. The Support Guide will:
 - a. Urgently make his or her way to the Guide concerned, if possible, and take a leading role dealing with officials, party members and others connected to the incident.
 - b. With care and compassion, make an evaluation of follow-up support that the Guide concerned may need.
 - c. Report to the President (or the Director who contacted the Support Guide) on the situation, with an assessment of any other support that is immediately required.
 - d. The Support Guide will act as a mentor for the Guide concerned through the whole PSC procedure.
4. Having accepted assistance from the Support Guide, the Guide concerned will:
 - a. Collaborate with the Support Guide and accept his or her guidance to manage the crisis.

Speak with the President or another Director for a follow-up discussion.



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- b. Participate in a TRiM interview and if appropriate seek professional support and assistance
5. The BMG will:
- a. Cover all reasonable expenses for the Support Guide to make him or herself immediately available.
 - b. Continue to liaise with the Guide and the Support Guide.
6. The President and / or a nominated Director will:
- a. Produce a brief report for circulation to the Directors and (later) the Management Committee.
 - b. Liaise with the BMG Office, the Directors and other Guides as required to agree a course of action.
 - c. Throughout the initial stages of the "Crisis" a detailed record of actions and decisions will be maintained.

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Contact Telephone numbers:

President: Paul Moores:- 0033 632 303 724 or 0033 450 532 571 or 0044 776 869 1480

TRiM Coordinator: John Cousins:- 0044 1690 720 129 or 0044 788 940 7810

Chair of PSC: Iain Peter:- 0044 1479 811 448 or 0044 7836 642 162

BMG Directors:-

Hannah Burrows-Smith:- 0033 648 658 530

Adrian Nelhams:- 00447771 868471 or 00441539 721561

Alasdair Cain:- 01540 661 269 or 0044 7733 985 127 or 0033 616 97 40 56

BMG office:- 0044 1690 720 386 or Sue Doyle (direct) 0044 1690 720 127